

## Warranty Procedures

Following the warranty established procedures will help ensure that parts and payment necessary for completion of the necessary work are delivered in a timely manner.

- 1. Obtain an authorization number from Bullseye Technologies, Inc.
- 2. Download and fill out a Warranty Claim Form. Be sure to fill out all of the customer data on the top of the form.
- 3. Submit the claim form via fax to 1-574-753-6261 or by email to warranty@bullseyelevleing.com
- 4. Once approved Bullseye will ship the necessary parts to the repair facility ground freight prepaid. If Bullseye wishes to have the defective parts returned, Bullseye will issue a call tag to have the parts picked up.
- 5. Service facility will complete the work and resubmit the warranty paperwork for payment of the labor costs per established guidelines.
- 6. Reimbursement for labor will be made within 45 days from the date completed warranty paperwork is received or from when the defective parts are returned, which ever is the later.

**IMPORTANT:** Call Bullseye Technical Support immediately to help diagnosis any problems with the leveling system. There is a limit on paid diagnostic time and no additional payments will be made without prior approval from Bullseye Technical Support.

No reimbursement will be made for parts damaged during installation and/or repair nor will any payment be made for work done prior to receiving an authorization number from Bullseye.